



SCREEN PRINTING, EMBROIDERY  
**GRAPHIC DESIGN**  
SUBLIMATION, VINYL GRAPHICS  
AND OVER 700,000 PROMOTIONAL ITEMS

## PRODUCTION TIMES

Dependant on the product and print process. Standard turnaround is **10** business days or less. **Rush services available free of charge, customers must confirm rush productions before orders are placed. Rush fees exclude expedited shipping or set up for promotional orders.**

## ARTWORK IS FREE

There are seven graphic designers on staff to help bring your ideas to reality. **However, please note that A&P Master Images, LLC owns all rights to artwork they make or recreate.** A&P, will supply customers with **JPEG** and **PNG** files for customer use on digital media. The only artwork you ever pay for is artwork you the customer choose to own.

## FULL SHOWROOM

We have over 1,000 samples in our showroom between apparel and promotional items.

## DELIVERY

Free delivery by our team **within** in a 45 mile radius, orders **can also** be shipped using USPS, UPS, and FEDEX for an additional fee.

## NEED A QUOTE?

Call **315-793-1934**. Or go to **masteryourimage.com** and click the quote button to request a quote. Also see our sales flyers on our website.

## ONLINE STORES AND FULFILLMENT

**Yes, we can** build online stores **FREE** of charge. A&P will fulfill customer orders and ship them to your customers for you. We manage over 100 online stores that are open year round and some that open & close per individual customer needs. A&P can handle all size stores and customers!

## PRODUCT OPTIONS

We have access to over 4,000 manufacturers and wholesalers and have the ratings and safety information on all of the these products and suppliers to make sure our customer always get the best products and customer service.

## ORDERING PROCESS

Customer service gets you a quote. Once you approve the quote link. Customer service then emails you an invoice for half down if your company does not have terms set up. Once half down is paid we order all supplies right away for your order and get you order into our artwork team. Most proofs are sent 1 to 3 days before the order is due. We make any changes needed if any. Once the artwork is approved. It goes right into production. Once everything is inspected and boxed. Customer service will contact you by phone and email to make you aware that you order is completed!